

## Fox Valley Bathtub Refinishing Warranty and Maintenance Plan.

The products used by Fox Valley Bathtub Refinishing are from the leading supplier in bathtub, tile and countertop refinishing. With regular use and proper care your refinished surface should last for many years. After the refinishing process, you must wait 12 hours before using the tub and 7 days before using any type of cleaning products on the tub. The refinishing products need 7 days to fully cure, and cleaning products or solutions will affect this process. You may notice some roughness that was caused by dust particles during the refinishing process. Don't be worried as this roughness will subside after normal use of the tub and cleaning 1-3 times after the 7 day waiting period. During this waiting period, it is important to not let any standing water accumulate as the finish needs to remain dry. This is standard for all coatings in this industry. Simply wipe down the tub after use to ensure the surface is dry.

For normal cleaning, Fox Valley Bathtub does not recommend any abrasive or acid based cleaners. These can dull the surface and cause premature failure. Using a detachable showerhead to rinse down shower after each use is an easy way to keep the tub clean in-between cleanings. Your refinished surface can be very slick when wet and bathmats and or stickers cannot be used.

### **Any use of a bathmat will void the warranty**

Fox Valley Bathtub Refinishing offers a limited **5-year warranty** against peeling or failure of adhesion of the coating for residential properties. This warranty is valid unless otherwise stated on the invoice. In the event of any failure covered by this warranty, Fox Valley Bathtub Refinishing, at its discretion, will repair the failed area or refinish the entire surface, free of cost. Fox Valley Bathtubs Refinishing decision will be final. Commercial property has a 2-year limited warranty. The anti-slip coating is highly recommended for all commercial properties. Sinks, chip repairs, floors and fiberglass repair have a 1 year warranty. Countertops have a warranty period of 3 years and shall be protected from high-heat. A 2 day dry time for light duty use and 7 days for normal use. This warranty is transferable. All original paperwork must be present for any warranty work to be honored

This warranty does not cover any damage caused by rust, dripping faucets, standing water, caulk, chemicals or stains from bleach and or dyes. Also shower doors, bathmats, chips, alternation by customer, scratches, excessive soap scum or extreme failure to clean regularly. Any movement of the substrate and or grout, along with drain replacement is not covered.

**It is the customer's responsibility to install the overflow and caulk any additional areas the technician was not able to complete. Non-silicone caulk is required, we recommend Siliconized latex caulk.**

If you have any questions call Fox Valley Bathtub Refinishing for assistance. Thank you.