

Fox Valley Bathtub Refinishing Warranty and Maintenance Plan.

The products used by Fox Valley Bathtub Refinishing are from the leading supplier in bathtub, tile and countertop refinishing. With regular use and proper care your refinished surface should last for many years. After the refinishing process, you must wait 24 hours before using the tub and 30 days before using any type of cleaning products on the tub. The refinishing products need 30 days to fully cure, and cleaning products or solutions will affect this process. During this waiting period, it is important to not let any standing water accumulate as the finish needs to remain dry. This is standard for all coatings in this industry. Simply wipe down the tub after use to ensure the surface is dry. You may notice some roughness that was caused by dust particles during the refinishing process. We are refinishing in your home and since we cannot control the particles in the air, we do our best to prevent any dust, hair and or small debris from landing in the finish; but these occasionally can be found on the fixture after the refinishing process. This roughness will subside after normal use of the tub and cleaning 1-3 times after the 30 day waiting period.

For normal cleaning, Fox Valley Bathtub does not recommend any abrasive or acid based cleaners. These can dull the surface and cause premature failure. Using a detachable showerhead to rinse down shower after each use is an easy way to keep the tub clean in-between cleanings. Your refinished surface can be very slick when wet and bathmats and or stickers cannot be used.

Any use of a bathmat will void the warranty

Fox Valley Bathtub Refinishing offers a limited **5-year warranty** against peeling or failure of adhesion of the coating for residential properties. This warranty is valid unless otherwise stated on the invoice. In the event of any failure covered by this warranty, Fox Valley Bathtub Refinishing, at its discretion, will repair the failed area or refinish the entire surface, free of cost for the first year. Thereafter there will be a \$95.00 service charge. Fox Valley Bathtubs Refinishing decision will be final. Commercial and rental property has a 2-year limited warranty. The anti-slip coating is highly recommended for all commercial properties. Sinks, chip repairs, floors and fiberglass repairs have a 1 year warranty, including coating. Countertops have a warranty period of 3 years and shall be protected from high-heat. A 2 day dry time for light duty use and 7 days for normal use. This warranty is transferable, if Fox Valley is notified within 7 days of purchase. **All original paperwork must be present for any warranty work to be honored.**

This warranty does not cover any damage caused by rust, particularly pre-existing rust around drain, dripping faucets, standing water, caulk, chemicals or stains from bleach and or dyes. Also shower doors, bathmats, chips, alternation by customer, jets, scratches, excessive soap scum or extreme failure to clean regularly. Any movement of the substrate and or grout which in turn causes movement in the refinished surface to crack or split is not covered. Removal of drain will break the seal of the coating and void warranty. No tape can be applied to surface for 30 days. Chips, scratches or other impact damages caused by sharp or falling objects, whether from accidental or intentional abuse is not covered. No warranty for the growth or re-immersion of mold and or mildew.

It is the customer's responsibility to install the overflow and caulk any area the technician was not able to complete. If plastic and tape cannot be removed by technician, it is the customer's responsibility to remove after 24 hours and apply caulk. Non-silicone caulk is required, we recommend Siliconized latex caulk. Caulk is a maintenance item and is not covered under the warranty.

If you have any questions call Fox Valley Bathtub Refinishing for assistance. Thank you.